

Tuljo Randmaa
Senior Project Manager (contract)

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PROFILE

A seasoned Project Manager putting to good use extensive management experience and broad digital technology knowledge gained over the years, getting things moving and driving projects from start to finish.

SKILLS

- IT, digital, ecommerce and ERP systems integration, implementation, redesign and development.
- Programme management, project management, digital transformation, digital change management, project planning, project rescue, project end to end delivery, Agile, Waterfall, Prince2 certification, PMO, data compliance, business analysis, process optimisation, stakeholder management, supplier management, 3rd party management, project team management, matrix management, relationship building, leadership.
- Experience from accounting and finance, human resources, procurement, production, distribution, sales, customer services, digital marketing, business management.

EXPERIENCE

AkzoNobel NV, Digital Project Manager (contract), Nov 2015 - July 2017. Global retailer and producer employing 50,000 people in 80 countries.

Leading several digital transformation projects execution in omnichannel ecommerce and knowledge management programmes, turning strategies into tangible projects.

- Projects scoping, initiation, governance, monitoring, budgeting and reporting, PMO. Applying Agile, phased delivery and MVP approach to get things moving quickly in the big corporation environment.
- 3rd party and internal supplier management, relationship building, contract and SLA management. Stakeholder engagement and change management. Project team assembly and matrix management.
- Guiding product owners on BA techniques, process charting and user story writing. Coaching project managers on Agile and PMO best practice.

Achievements:

- Large ecommerce platform rebuilding from scratch, MVP launch in UK and phased Pan-European deployment.
- Multiple ecommerce websites consolidation into one global single client facing platform: conception, roadmap and user journeys, achieving stakeholder unanimous buy-in, project kick-off.
- Enterprise scale data applications, knowledge and order management solutions specification and build.
- MS Dynamics AX development, SAP, other ERP, CRM and infrastructure systems, APIs, applications and ecommerce platforms integration.
- DPIA, GDPR compliance and cloud solutions security assurance.
- Inducing positive change to the organisational culture and the ways projects are managed.

Tuljo Dotcom Ltd, Business Development Manager, May 2015 - Oct 2015. IT and digital services. Building relationships with third parties, finding ways to provide value through project management.

Royal College of Radiologists RC, Project Manager (contract), Feb 2014 - Apr 2015. Healthcare, education, NGO. Leading online services rebuild from scratch; website, CMS, Integra CRM, NHS systems and associated infrastructure integration in PCI-DSS compliance; Waterfall project restart, Agile process application to Prince2 framework; requirements definition; procurement and selection; UX and IA workshops; internal, 3rd party supplier and NHS stakeholder relationships building and management.

Tesco Dotcom Ltd, Project Manager (contract), Sep 2013 - Oct 2013. FTSE 100 retailer multi-channel ecommerce. Managing five transactional mobile and responsive websites go-live to tight deadlines.

The Handbag Rental Ltd, Project Manager (contract), Apr 2013 - Aug 2013. Fashion retail startup. Leading ecommerce platform build from scratch: stakeholder relationship management, requirements interpretation, resourcing, backlog and Agile development management, software handover.

Science Navigation Group Ltd, UI Developer, May 2008 - Mar 2013. Data service startups incubator. Working with internal and external stakeholders on web and mobile applications UX design; HTML, CSS, JS coding in Java environment and Agile Scrum teams; coaching on development, usability and SEO best practice.

NetDrink Ltd, Project Manager (contract), Sep 2007 - Apr 2008. Food & Beverages retailer. Delivering online retail channel from scratch: specification, ecommerce website technical development, operations set-up and launch on a foreign market.

Album Ltd, Project Manager (contract), Jul 2006 - Aug 2007. Digital asset manager. Leading digital transformation programme, rebuilding IT systems, infrastructure and business processes.

Bravocom Ltd, Project Manager (contract), May 2003 - Jun 2006. VMNO, telecom greenfield. Building up customer service, call centre and billing functions from scratch; the department direction until handover.

Casino Vegas Club Ltd, Project Manager (contract), Mar 2000 - Apr 2003. Online entertainment. Leading technical platform and infrastructure delivery; operations, digital marketing and ROI management.

Various Ltd, Manager, Jan 1990 - Feb 2000. Managing businesses in retail, commerce, supply chains, electronics, broadband and telecom; maritime.

EDUCATION

Tallinn Maritime Academy, Bachelors. Communication.

PERSONAL SUMMARY

Working status in the UK: EU citizen, UK resident

Languages: English, Swedish, Russian, Estonian

Security clearance: DS, eligible for BPSS and SC

LinkedIn: <https://uk.linkedin.com/in/tuljo>