

Tuljo Randmaa

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Location: London - Slough - Reading
Availability: July

Senior Project Manager *contractor*

- Managing IT portfolio projects, technology and business processes integration, digital transformation.
- Helping business to adopt Agile approach, phased delivery and minimal viable product mindset.
- Keeping cross functional teams focused and motivated on delivery, removing barriers and ambiguity.

Broad IT technology hands-on experience, 25+ years in management, knowledge from diverse business areas.

SKILLS

- IT, digital, ecommerce and ERP solutions, systems implementation, redesign, migration, and build.
- Projects E2E management, Agile, phase-gate and pragmatic approaches, Prince2 certified.
- Strategy planning, project set-up and lead, team assembly and procurement, requirements definition, technical solution delivery, user acceptance tests UAT, change management and transition to BAU, matrix-managing, PMO and stage gates, MVP, CRM, CMS.

CLIENTS AND PROJECTS

Project Manager, Nov 2015 to June 2017, AkzoNobel.

Large international business: retail, wholesale, production.

Turning the enterprise digital and omni-channel strategy into tangible and deliverable ecommerce projects.

- Driving IT systems redesign, migration and development under larger digital transformation programme.
- Helping business to adopt Agile approach, minimal viable product MVP mindset and process simplification.
- Defining projects governance, manageable deliverables, roadmaps and workstreams.
- Keeping cross functional teams across multiple companies and geographies focused and motivated on delivery, removing barriers, facilitating stakeholders.
- Hands-on with budgeting and reporting, project documentation, PMO and passing stage-gates. User stories and impact mapping.
- Delivered roadmap for multiple ecommerce retail channels transformation into one digital business destination resulting simpler digital model and single view of customer, initiated and managed the project and product owners, achieved stakeholders buy-in.
- Migrated existing ecommerce solution from legacy IT systems to new multi-channel platform integrated with Microsoft Dynamics stores system, SAP and other ERP systems in UK. My delivery methodology and technical solution is currently being deployed further across the EMEA.
- Managed scoping, user stories specification and development of online order handling system based on MS Dynamics AX, SAP, APIs and third-party services.
- Worked with knowledge management programme to define the strategy, scope, sub projects and workflows.

Business development, May 2015 to Oct 2015, Tuljo Dotcom.

Business development to identify partners and market, building relationships with third parties, finding ways to provide value through the ecommerce project management to prospective clients.

Project Manager, Feb 2014 to Apr 2015, Royal College of Radiologists.

Non-governmental organisation NGO in healthcare and education.

Leading online services transformation project and implementation of a new digital strategy 2020. Introduction of Agile delivery process to Prince2 guided project. Project ownership, planning, creation and maintenance of the project documentation, budget and schedules. Project team, 3rd party vendors and high-level stakeholder management.

- Online services migration to Drupal CMS, virtualised Integra CRM and databases integration, new infrastructure and external data centre in PCI-DSS compliance.
- Integration with NHS e-learning, Elsevier publishing, digital asset management, payment gateway, and other 3rd party services.
- Project delivery on time, on budget, and quality expectations.

Project Manager, 2013, Tesco Dotcom.

Digital, web and mobile branch of the FTSE100 global brand in retail space. Launching 5 mobile and responsive websites to challenging deadlines.

Project Manager, 2013, The Handbag Rental.

Retail ecommerce startup in fashion sector. Delivering a complete bespoke ecommerce platform from brief to handover.

Multifunctional UI Specialist, 2008 to 2013, Science Navigation Group.

Services for biomedical community, IT startups incubator. Agile Scrum teams, web, mobile and data applications, user acceptance testing, coaching on UX and coding best practice.

Project Manager, 2007 to 2008, NetDrink.

Food and beverages retail. Ecommerce channel end to end delivery: strategy, online platform development, Dynamics GP implementation, operations set-up, merchandising, digital marketing.

Project Manager, 2006 to 2007, Album.

Digital asset manager. Led client's digital transformation, IT strategy, systems re-design, TOM implementation.

Programme Manager, 2003 to 2006, Bravocom.

Mobile network operator, VNO, telecom greenfield. Customer service, call centre and billing department setup from scratch, processes, staffing. Supporting IT systems implementation: ERP, invoicing, fraud screening, CRM, CMS.

Project Manager, 2000 to 2003, Casino Vegas Club.

Online entertainment business. Technical platform, CRM, online payment, fraud screening and analysis tools.

1990 to 2000.

Led and managed global businesses in commerce, retail and supply chains. Experience with accounting and finance, customer services, human resources, distribution, procurement, production and sales, business management, change management.

EDUCATION

Graduated from Tallinn Maritime Academy in communication, bachelor's degree.

PERSONAL SUMMARY

Working status in the UK: EU citizen/ UK resident.

Security clearance: DS, eligible for BPSS and SC.

Languages: English, Russian, Estonian, Swedish.

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